ANA SOFIA SAENZ

Software Developer

OBJECTIVE.

To find a position wherein I can utilize my skills and abilities in Software Development and Information Technology to contribute, enhance and grow within a company.

AFFILIATIONS

Organizations which I continue to be involved in:
- Tech Talent South
- ChickTech
- Charlotte Front-End Developers

CONTACT DETAILS

704.838.6133
sofia.saenz@ymail.com
www.chofia.github.io

Twitter: @chofia_sa
LinkedIn: @chofia

REFERENCES UPON REQUEST

EXPERIENCE

DevOps Intern

Cognizant ~ 11/2018 - 2/2019

Participated in a twelve week intensive DevOps course provided by Cognizant, Learning development fundamentals from Tech Talent South while building multiple applications for Cognizant.

- Engaged in Continuous Integration and Continuous Deployment with frameworks like Jenkins
- Actively developed solutions in class labs for ongoing implementation that support application issues.
- Completed given assessments on the 1st, 3rd, 6th, 9th and 12th week that included short and long answers and a 'Show me' section that displayed concepts learned to receive feedback.
- Designed and built functioning sites using BootStrap for MEAN Stack and Spring Boot projects.
- Followed and improved established processes and procedures to help expand Cognizant's potential
- Strong communication and interpersonal skills with an ability to explain complex concepts and quickly learn advanced programming topics
- Experience with working and leading a team of developers Identify opportunities to optimize current solutions, perform technical analysis, provide "hands on" support where needed, and troubleshoot problems.

Information System Technologist

Central Piedmont Community College ~ 06/2018 - Present

- Worked on the installation project, deploying equipment in the new Advanced Technology Center on Central Campus.
- Respond to inquiries and requests on FootPrints (A service desk software used to communicate issues using service requests.)
- Assist users with the college's computer systems or personal computers.
Troubleshoot and provide solutions to solve problems.
- Update and install software and hardware to Windows computers.
- Provide assistance to students in computer labs on the use of school technologies, as well as assistance with homework and assignments, especially in Microsoft Office and other software.
- Coordinate with other departments to assist in troubleshooting and resolving problems.
- Monitor open lab activities, help enforce open labs rules and regulations, and help maintain a safe environment.
- Assist in biweekly room checks to help maintain the classrooms appearance, and maintain the computer systems and other technologies.

TECHNICAL SKILLS

- Information Technology
  (hands on experience)
- Imaging/Debanding Computers
- Active Directory
- FootPrints
- PubApps
- Jira
- SharePoint
- Terminal – Mac
- WordPress
- Responsive Design
- Agile Development
- CI ~ Continuous Integration
- CD ~ Continuous Deployment
- CRUD
- APIs

Operating Systems:
- Microsoft Windows XP
- Macintosh OS (Main)

Languages and Frameworks:
- Angular.JS
- BootStrap
- CSS
- Express.JS
- Git
- Groovy
- HTML
- Java
- JavaScript
- MEAN Stack
- MongoDB - NoSQL
- Node.JS
- PowerShell/ Shell Scripting
- Spring Boot
- Linux/Unix Scripting
- PHP
- YAML

Software and Platforms:
- Brackets
- Brew
- Dreamweaver
- Eclipse
- GitHub
- Fetch
- Heroku
- IDE
- Jenkins ~ Pipelines
- Microsoft Office 2016
- Postman
- Spring
- Text Wrangler
- Visual Studio Code

EXPERIENCE

IT Contractor
Applied Data Technology ~ 08/2017 - 06/2018

- Image Windows computers.
- Collaborate with team to tackle multiple projects effectively.
- Update and install software and hardware to Windows computers.
- Work with Charlotte Mecklenburg Schools' Information Systems and Support team.
- Add new printers into the active directory and map them to their assigned classes by using a server.
- Sustain multiple teacher, instructional, and computer technology education HP G3 laptops by reimaging, renaming, and adding them to the active directory.
- Sustain multiple Charlotte Mecklenburg computer labs by setting up a desktop, adding and replacing keyboards, mice and screens.
- Use switches to connect multiple desktops to a wall port so that they can connect to the network.

Front-End Developer Intern
OfferBox ~ 02/2018 - 05/2018

- Collaborate with other developers and UX designer to rebuild the main site.
- Debug errors on WordPress site according to managers request through Jira, a system that organizes agile projects by organizing work through a ticket system.
- Keep notes of all changes made on WordPress Blog.

Brand Ambassador
Bear Claw Events, INC ~ 10/2017 - 01/2018

- Interact with the public through demos to engage and inform them of specific products for campaigns.
- Manage inventory during setup, midpoint and breakdown.
- Set up and tear down campaign materials.
- Collaborated with key business partners to execute, elaborate, and improve campaigns.
- Maintain a student mentality by studying direct marketing techniques, and constantly keeping up with notes.
- Set effective work goals, establish priorities, and take notes to produce better work quality.

SOFT SKILLS

- Ability and desire to solve problems
- Adaptable and quick learner
- Analytical and dedicated
- Bilingual – English/Spanish
- Curious and Creative
- Enthusiastic and positive attitude
- Patient
- Personable
- Strong critical thinking skills
- Works well individually and as a team member

EDUCATION

Associates in Applied Science ~ Computer Technology Integration

Central Piedmont Community College ~ Spring 2017

- Project Manager for senior project website.
- Microsoft Word Certified
- Microsoft Power Point Certified
- Dean's list -- Fall 2015/Fall 2016
- Web Design Certified
- HTML5, CSS3 and JavaScript Certified

Code Immersion Program: Coding BootCamp

Tech Talent South ~ 02/2018 - 03/2018

- Member of Tech Talent South Code Immersion Program – an intensive 8-week coding program learning Ruby on Rails, HTML/CSS, APIs, Deployment, and Domain Modeling.
- Building an ongoing portfolio on GitHub using Ruby On Rails and Bootstrap.
Using git to add work to our GitHub repositories.